Critical Incident Management 360°

Managing the Incident and the Aftermath

EMBASSY
CONSULTING SERVICES

3 Days | 24 Hours | Scenario-Driven



Taught by Capt. Toby Darby (Ret.)
Over 30 Years of Law Enforcement Leadership & Operational Experience

The system you wish you had last time — ready for the next time!

- **Lock in command the second the radio cracks**
- **Shield families, officers & your career in the aftermath**
- **Turn media chaos into your message**
- **Walk away with a litigation-proof playbook + FREE 240-page Response Guide**

DATE	TIME	COST	LOCATION
Oct 11-13, 2027	8:00am - 5:00pm	$595.00	Madison Police Training Center 5702 Femrite Dr. Madison, WI 53178

Learn more & Register at
EmbassyCS.com/Register

In Partnership with
Madison Police Department

COURSE DESCRIPTION

This is a dynamic 3 Day (24-hour) course for law enforcement leaders of all ranks, building skills for rapid, principled decisions before, during, and after critical incidents. We'll cover managing crises like active shooters, hostage situations, barricades, and major crime scenes, plus aftermath challenges: line-of-duty injuries/deaths, family notifications, media/political dynamics, litigation, and officer wellness.

Through discussions, group exercises, debriefs, workshops, and scenario-driven learning with videos and audio, participants gain proven strategies for strong retention and practical use. Students apply tools to realistic scenarios, mastering risk mitigation, safety, de-escalation, and recovery leadership. Students receive checklists, command forms, and a Critical Incident Response Guide.

A complete system for managing critical incidents from first call to conclusion, emphasizing:

- *Establishing and maintaining command*
- *Making confident, defensible decisions under pressure*
- *Mitigating risk while protecting personnel and the community*
- *Leading the recovery, not just the response*

Ultimately, this course equips leaders to confidently handle chaos and aftermath, improving high-stakes outcomes.