



# CRISIS INTERVENTION AND DE-ESCALATION TRAINING

POST-CERTIFIED

## ZOOM TIMES

April 09

0800-1700

CCN 1239-20798-23-013



## COURSE DETAILS

- Tuition: FREE for full-time employees of POST-reimbursable agencies through Plan V
  - \$250 if not reimbursable
- 8 hours total, 100% online, Provides SB11 and Strategic Com credits

## COURSE DESCRIPTION

- Identifying and communicating with people with disabilities, mental illness, and/or substance use disorders
- AB392 and SB230 Updates
- 4 Core Concepts of De-escalation
- De-escalation techniques emphasizing voluntary compliance and officer safety
- Managing job stress and trauma as personal de-escalation tactic
- Activities, role plays, and video discussions

**REGISTER  
HERE**

714.834.0050

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