



Critical Incident Management 360° :

Managing the Incident and the Aftermath

Part of the Executive Development Series

DATES:

September 28-30, 2026

TIME:

8:00 a.m. – 5:00 p.m.

COST:

\$495

LOCATION:

**WCTC
800 Main Street
Pewaukee WI 53072**

REGISTER ONLINE:

www.wctc.edu/citraining
Select Specialized Training



This class isn't just about learning – it's about equipping leaders with a mindset, a structure, and a system they can immediately apply the next time a critical incident occurs in your

This highly interactive course is designed for law enforcement leaders (of all ranks) who must make rapid, principled, and informed decisions before, during, and after a critical incident. This course goes beyond the initial response phase. Attendees will not only learn how to manage the chaos of a crisis — such as an active shooter, hostage situation, barricade, or major crime scene — but also how to lead through the aftermath that follows. The aftermath modules address the most challenging and often overlooked responsibilities of command, including managing line-of-duty injuries and deaths, ensuring family notifications and care, handling media and political dynamics, preparing for litigation, and safeguarding officer wellness and resilience.

Through a blend of facilitated discussions, group decision-making exercises, debriefs, and workshops, attendees will be immersed in realistic, scenario-driven learning — not a “death by PowerPoint” environment.

Each participant will be equipped with practical leadership tools, including checklists, command forms, and even a Critical Incident Response Guide. The guide includes resource lists, intelligence templates, suspect/location/vehicle information sheets, and organizational charts that are designed to be filled in to simplify complex operations under stress. This guide can be added to any mobile command post or equipment bag carried by law enforcement leaders.

Attendees will leave this course with a complete system for managing critical incidents from first call to conclusion, emphasizing:

- Establishing and maintaining command
- Making confident, defensible decisions under pressure
- Mitigating risk while protecting personnel and the community
- Leading the recovery, not just the response

Instructor:

Captain Toby Darby (RET) is a law enforcement professional with over three decades of experience, including serving as a Captain with the Glendale Police Department (CA) and as a U.S. Air Force law enforcement specialist. Over his career, he held a range of specialized roles, including 19 years on the SWAT team, assignments in narcotics enforcement with regional and federal task forces, and leadership as a sergeant on the U.S. Marshals' Regional Fugitive Task Force. A respected instructor, Toby has taught active shooter response and tactical leadership through POST-approved programs and the California Association of Tactical Officers (CATO), where he also serves on the board. A graduate of both the Sherman Block Supervisory Leadership Institute and CATO's Strategic Leadership Program, he now dedicates his time to training future law enforcement leaders in critical incident leadership.

