



Front Line Leadership I

DATES:

October 27-29, 2026

TIME:

8:30 a.m. – 4:30 p.m.

COST:

\$565

LOCATION:

WCTC
800 Main Street
Pewaukee WI 53072

REGISTER ONLINE:

www.wctc.edu/citraining
Select Specialized Training

"This class gave me things I can take back to my department and apply immediately to be a better supervisor."

"This class is an incredible opportunity."

"This is the best class I have been to at WCTC in 10+ years!"



Supervision in law enforcement isn't about rank - it's about influence, accountability, and how you show up when it counts. This training focuses on helping you move from peer to leader, build credibility with your team, and create real commitment - not just compliance

You'll learn how to manage emotions under pressure, make sound decisions in the moment, and balance being supportive with holding people accountable. You will tackle real challenges supervisors face: addressing poor performance, handling conflict, maintaining standards, and dealing with disengaged or burned-out officers.

This course also breaks down how to adapt your leadership style based on your people - when to coach, when to direct, and when to step back - and how to clearly communicate the "why" to gain buy-in from your team.

During this course, students also take the DISC Behavioral Assessment, where they learn to enhance relationships through improved communication and empathy by understanding their personality style and those around them.

Topics will include:

- Leading with a purpose
- Positive leadership
- Self-accountability and ownership
- The mindset of the emotionally resilient leader

If you're preparing to promote or already wearing stripes (law enforcement, fire service, or non-sworn personnel) this course gives you the tools you actually need to lead. And if you've been directed to attend this course, you won't be disappointed!

Instructor:

Ron Bayne is a nationally recognized law enforcement leadership coach and instructor, teaching leadership classes in all 50 states. He is a retired Arizona police commander with over 30 years of law enforcement experience. Ron was a primary leadership instructor for FBI-LEEDA from 2014-2024. He personally designed the law enforcement leadership curriculum for AZPOST, formerly known as the Basic Leadership Academy, now known as Front Line Leadership. Ron is a U.S. Army veteran with graduate degrees in Counseling/Human Relations from Northern Arizona University and Criminal Justice from New Mexico State University.

